Effective Website Design and Integration of New Media for Outreach

Mark SooHoo | Rob Kubakso

June 2010





How do you enhance your readership?

Give your audience what they want.

How do you enhance your readership?

Finding answers is the primary motivator for audiences.

Who are you? What do you do? Why does it matter to me? When are things happening? Where are they happening? How can I help?

politicians journalists activists scholars lawyers Influencers are people who move and shape your world. politicians journalists activists scholars lawyers One question appeals to them more than the others. politicians journalists activists scholars lawyers It drives expectations, motivations, and curiosity.

Who are you? What do you do? Why does it matter to me? When are things happening? Where are they happening? How can I help?

Who Tiger Woods What Accident Why When 2:30AM Where Outside His Home How With His Car

Who BP What Accident Why When 65 Days Ago Where Gulf of Mexico How Oil Rig

THINGS WE KNOW

Campaigns rarely understand why they succeed.

MYTH

Technology drives success.



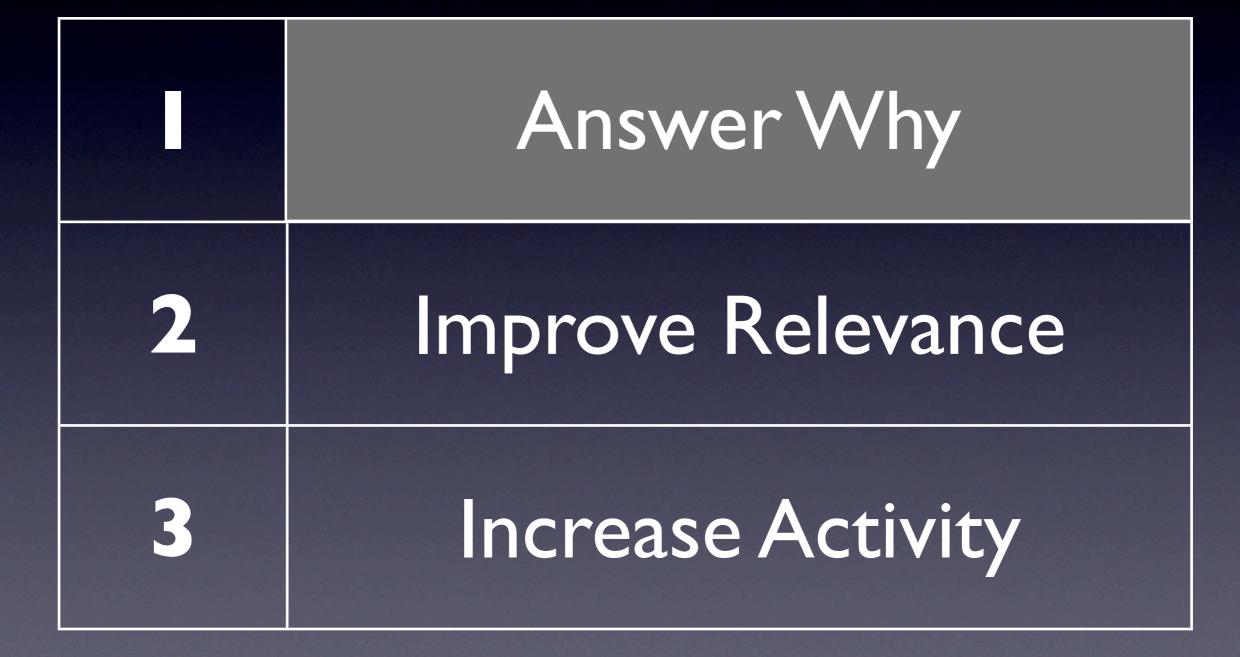
REALITY

Message drives success.

Technology and design ONLY accelerate the acceptance of a great message.

Your message needs to answer the questions that begin with "why."

GOALS





How do you improve your relevance?

Give your audience what they **need**.



How do you improve your relevance?

More intuitive content, design and delivery.

INTUITIVE CONTENT

Don't make people think.

CONTENT

News	Events	Reports	
Documents	Laws	Cities	
About	Links	Newsletter	
Imprint	Languages	Search	

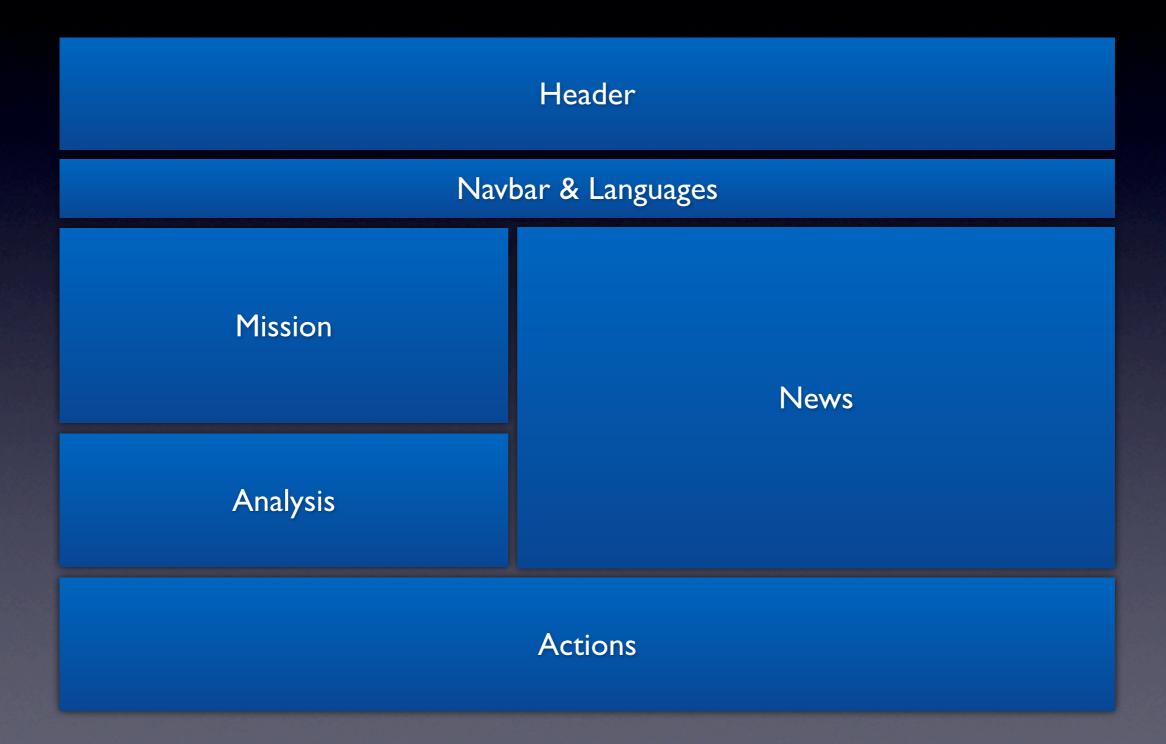
CONTENT

Mission	News	Analysis	Actions	
Why About Contact Search	News Events Newsletter RSS	Reports Documents Locations	Report Share Donate More	
Languages				

INTUITIVE DESIGN

Emphasizing everything emphasizes nothing. hasizes everything emphas thing. emphasizes nothir nasizing nothing. Emphasi rything Emphasizingeveryth hasizes everything emphas thing. emphasizes nothir nasizing nothing. Emphasi rything Emphasizingeveryth hasizes everything emphas

DESIGN



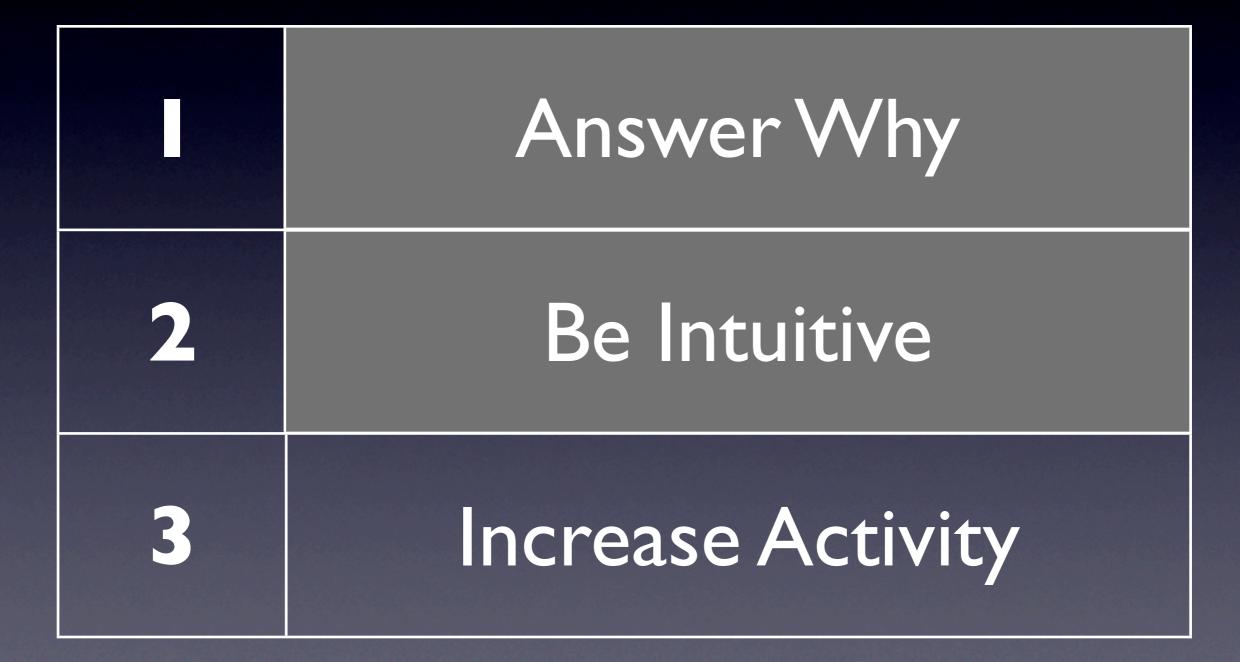
INTUITIVE DELIVERY

Make your outreach matter.

DELIVERY

Email	Tweets	Facebook	Ads
Consistent newsletters that follow the rules of the site.	Compelling news that drives people to content or actions.	More indepth news that fosters discussion and community.	Drive traffic to your efforts to increase numbers and gain credibility for influencers.

GOALS





How do you increase your funding?

Give your audience a voice.



How do you increase your funding?

Provide opportunities for actions with meaning.

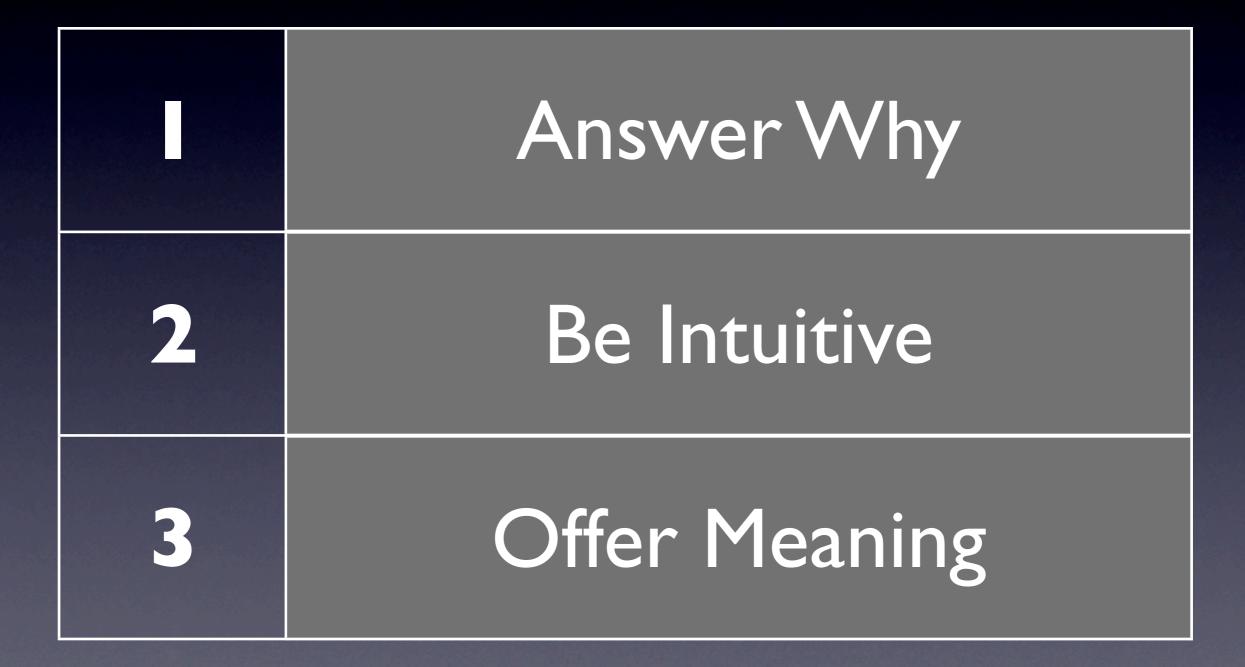
INTUITIVE ACTION

People support what they help to create.

ACTIONS

Report	Share	Donate	More
<section-header><section-header><text></text></section-header></section-header>	<section-header><section-header></section-header></section-header>	<section-header><section-header></section-header></section-header>	Links to other agencies and organizations.

GOALS





MESSAGE

MESSAGEADJECTIVES

Objective Truthful Credible Judicious

MESSAGE CHARACTERISTICS

Facts, not propaganda. Asking the right questions without fear of the answers. Working for freedom through truth. CONTENT

CONTENT

Home Latest News & Promotions Why This Matters Message & Reasons to Care News Violations **Reports** Report PDF's & Summaries **Documents** Document PDF's & Summaries **Resources** Links, Law Index, Affected Locations About Us Who **Contact Us** Imprint Contact Information **Other** Languages, Newsletter, Socnets

ACTION PLAN

ACTION PLAN

Week I	Phase One website refinements
Refine	Publicize Twitter feed & initial tweet
Week 2	Phase Two website refinements
Be Found	Set up enhanced SEO
Week 3	Create one page media kit
Outreach	Engage on Twitter and Facebook
Week 4	Add talking points and letters to editor
Action	Start a petition

WEEK ONE: REFINE

Correct copyright year **Reorganize** navigation Header & design changes Begin using Twitter Email signup to navbar "Search" button Tweak socnet icons Start Google map

WEEK TWO: BE FOUND

Add ShareThis to posts Set up Google Webmaster Add custom page links Add press releases Submit sitemap Adjust page titles

WEEK THREE: OUTREACH

Create one page media kit Bloggers and media outreach Ask email list to follow on Twitter and retweet

Engage on twitter - response

Divide Facebook Fan Pages



WHY YOUR VOTE MATTERS MORE THAN EVER AND WHY IT SHOULD BE FOR JOHN MCCAIN



America is hungry for change. Our economic recovery, continued national security and our future global standing are at stake. This election is in your hands. And there are clear differences in the choice you have on November 4th.

Instead of spreading wealth around, John McCain & Sarah Palin will spread opportunity.

Barack Obama will raise taxes on hardworking Americans to give a government handout to the 40% of Americans who pay no income taxes. John McCain and Sarah Palin have an economic plan that celebrates the American dream of opportunity, not government giveaways. In this country, we believe in spreading opportunity, for those who need jobs and those who create them. While Barack Obama is ready to "spread the wealth around," John McCain has a plan to get our economy moving so everyone has access to good jobs, a quality education and the opportunity to succeed.

John McCain and Sarah Palin don't just talk about change... they deliver.

The next President won't have time to get used to the office. America faces many challenges here at home, and many enemies abroad in this dangerous world. We cannot spend the next four years as we have spent much of the last eight: hoping for our luck to change at home and abroad. We need a new direction, and John McCain and Sarah Palin will fight for it.

We can trust John McCain and Sarah Palin because they are reformers with a record who stand by their words and will always put their country first.

Time and time again this team of mavericks has stood up, taken on tough issues and delivered. They're the real deal. They have a clear record that can deliver results, not just rhetoric that delivers votes.

Paid for by McCain-Palin 2008 FOR MORE INFORMATION AND FOR WHERE TO VOTE, PLEASE VISIT: WWW.JOHNMCCAIN.COM



Fric David

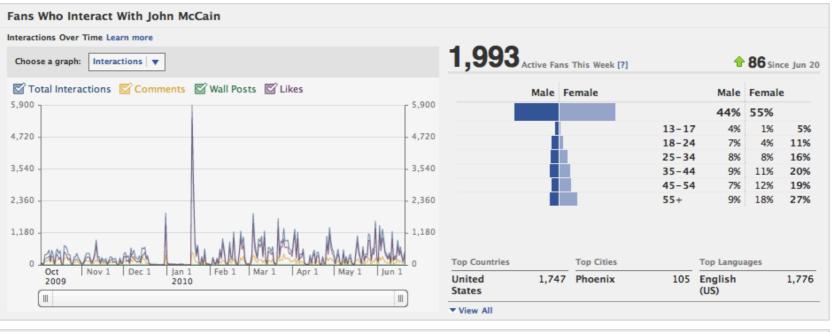
close

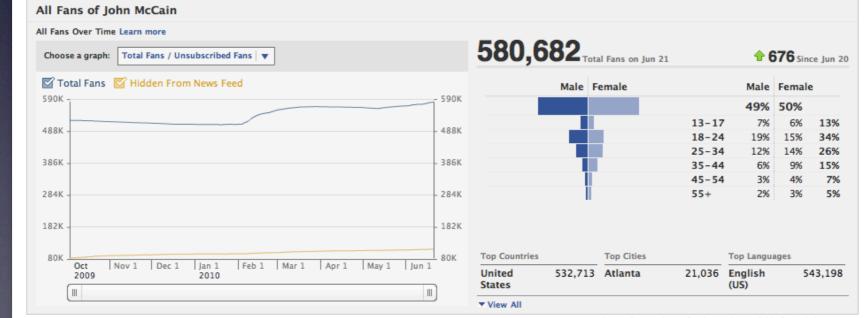
0.7 *****

New Insights Dashboard

Hey Insights users: we've launched a new version of the Insights dashboard, available at http://www.facebook.com/insights. The new version has many new features including analytics on your Page's tabs, referral sources, and the ability to track Facebook sharing and Likes on your own blog or website. There's a blog post explaining some of the new changes here. Please check it out and let us know what you think on our Page: http://www.facebook.com/FacebookPages!







WEEK FOUR: ACTION

Post talking points

Suggested letter to the editor & public officials

Reply to comments on other blogs & websites

Add article tags & data

Start a petition





ACTION PLAN

Week I	Phase One website refinements
Refine	Publicize Twitter feed & initial tweet
Week 2	Phase Two website refinements
Be Found	Set up enhanced SEO
Week 3	Create one page media kit
Outreach	Engage on Twitter and Facebook
Week 4	Add talking points and letters to editor
Action	Start a petition

