

Exiting Volunteer Survey

We are gathering information in order to enhance the experience of our volunteers, improve our program and ensure volunteer input. Will you help us by answering a few questions about your volunteer experience?

1. Program: _____

2. Time Served: _____

3. Volunteer Position: _____

ORIENTATION & TRAINING

4. Did you receive an orientation before you began your volunteer position?
_____ Yes, _____ No

5. If yes: After my orientation I understood:

a) the relationship of the program to the parent agency
_____ Clearly, _____ Somewhat, _____ Not at all

b) the purpose of the program
_____ Clearly, _____ Somewhat, _____ Not at all

c) who the program serves
_____ Clearly, _____ Somewhat, _____ Not at all

d) what was required of me
_____ Clearly, _____ Somewhat, _____ Not at all

6. I received training for my assignment: _____ Yes, _____ No

If no, please explain. _____

If yes, after your training did you:

a) receive a written job description. _____ Yes, _____ No

b) understand the responsibilities of the assignment.
_____ Clearly, _____ Somewhat, _____ Not at all

c) feel prepared for your assignment.
_____ Clearly, _____ Somewhat, _____ Not at all

ON THE JOB

7. Did you feel supported by the staff?

_____ Always, _____ Mostly, _____ Sometimes, _____ Rarely, _____ Not at all

8. Did you feel useful?

_____ Always, _____ Mostly, _____ Sometimes, _____ Rarely, _____ Not at all

9. Working with the staff, I felt appreciated:

_____ Always, _____ Mostly, _____ Sometimes, _____ Rarely, _____ Not at all

10. Was your staff supervisor helpful?

_____ Always, _____ Mostly, _____ Sometimes, _____ Rarely, _____ Not at all

11. Were your suggestions appreciated by the staff?

_____ Always, _____ Mostly, _____ Sometimes, _____ Rarely, _____ Not at all

12. Were you given a chance to change volunteer positions? _____ Yes, _____ No

13. Would you have liked to try another position? _____ Yes, _____ No

14. What did you like most about your volunteer experience?

15. What did you like least about your volunteer experience?

TIME COMMITMENT

16. Your shift commitment of _____ hours a week was :

_____ Too long, _____ Just right, _____ Not enough

17. Your commitment of _____ months was:

_____ Too long, _____ Just right, _____ Not enough

COMMENTS

18. Why are you leaving the program?

19. Do you have any comments or suggestions about the program or the agency?

20. Do you have any comments or suggestions that would have made volunteering a better experience?